**Ryan Moscoe**

Ventura, CA 93004 • (858) 717-4050 • ryanmoscoe@gmail.com •

**LinkedIn:** linkedin.com/in/ryan-moscoe-8652973 • **GitHub:** https://github.com/rmoscoe •

**Portfolio:** https://rmoscoe.github.io/my-portfolio

**SUMMARY**

**Junior software engineer with previous experience in talent development in the healthcare and banking industries. Additional experience as a symbolic logic tutor. Adept at solving problems and creating algorithms by breaking problems and tasks down into small pieces and documenting each step. Known for integrity and ability to learn quickly. Completed training in various programming languages on Codecademy and currently pursuing a full stack certificate through the Coding Bootcamp at the University of California, Berkeley.**

**TECHNICAL SKILLS**

* **Tech Stack:** Java | C | Python | HTML | CSS | JavaScript | Node.JS | MySQL | MongoDB
* **Frameworks and Libraries:** Bootstrap | Bulma | jQuery | Umbrella.JS | Express | React | Sequelize | Mongoose | GraphQL
* **Development Tools:** IDEs (VSCode, IntelliJ) | Terminal (zsh) | Git | GitHub | Jupyter
* **Leadership:** Change Management | Problem Solving | Strategic Thinking
* **Microsoft:** PowerPoint | Word | Excel | Outlook

**FEATURED PROJECTS**

**Bullet Journal** | 02/2023 | CSS, JavaScript, Node.js, MySQL, Sequelize, Express, Handlebars, Bulma, Heroku | https://github.com/megellman/bullet-journal | https://bullet-journal.herokuapp.com

* Bullet Journal allows users to organize their thoughts and feelings by creating an unlimited number of journals, which can each contain an unlimited number of entries.

**Team Profile Generator** | 01/2023 | JavaScript, Node.JS | https://github.com/rmoscoe/team-profile-generator

* A command line application that prompts the user to enter details about team members and generates an HTML file to display the details for each team member. This project also uses Jest for unit testing.

**Weather Dashboard** | 01/2023 | HTML, JavaScript, APIs | https://github.com/rmoscoe/weather-dashboard | https://rmoscoe.github.io/weather-dashboard

* A webpage that shows current and forecasted weather for a city of the user’s choice by obtaining data from the OpenWeather API.

**Aliens vs. Humans** | 10/2022 | Java | https://github.com/rmoscoe/aliens\_vs\_humans

* A simulation that randomly generates human and alien characters and simulates combat between them.

**Code Quiz** | 12/2022 | HTML, CSS, JavaScript | https://github.com/rmoscoe/code-quiz-challenge | https://rmoscoe.github.io/code-quiz-challenge

* This quiz presents the user with ten multiple choice and multi-select questions about JavaScript.

**EXPERIENCE**

**Shield HealthCare**, Valencia, CA

*Senior Training Specialist,* 06/2014-11/2022

*Contact Center Training Specialist*, 06/2012-06/2014

* Selected, implemented, and administered an LMS, e-learning authoring tool, content library, virtual training platform, and adoption platform.
* Built a comprehensive knowledge bank with over 1000 interlinked articles.
* Redesigned training for new Customer Service Agents, resulting in 50% faster time to proficiency.

**Montecito Bank & Trust**, Santa Barbara, CA

*Training Specialist II,* 04/2010-06/2012

*Training Specialist I*, 04/2009-04/2010

* Implemented an LMS and e-learning authoring tools.
* Developed training and change management programs for 6 software implementations, numerous regulatory changes, and a redesigned product suite.
* Populated a sandbox environment with accounts and created numerous scenarios to enable practice and assessment before participants had to work with live accounts and customers in a branch.

**EDUCATION**

* **Certificate**, March 2023 (Expected), Berkeley Coding Bootcamp, University of California, Berkeley
* **Master of Arts (M.A.) in Leadership Studies**, University of San Diego, San Diego, CA
* **Bachelor of Arts (B.A.) in History**, Metropolitan State University, Saint Paul, MN

**PROFESSIONAL DEVELOPMENT**

**Learn Intermediate Java**, 2022, Codecademy

**Learn C,** 2022, Codecademy

**Learn Python 3,** 2022, Codecademy

**Learn Java,** 2022, Codecademy

**Learn JavaScript,** 2022, Codecademy

**Certified Professional in Talent Development (CPTD)**, 2017, Association for Talent Development